

Flood crisis

Information guide

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1. How to help?

General items collection guidelines (if not specified otherwise by local donations centers):

- Water and beverages
- Non-perishable food items
- Food for animals
- Charged power banks with cords
- Batteries and flashlights
- Pumps for pumping water
- Disinfection liquids
- Protective masks
- Rubber gloves
- Thermos flasks
- Cleaning and personal hygiene products (toothpaste, toothbrushes, shower gels, shampoos, deodorants, sanitary pads, tampons, etc.)
- Socks and personal underwear **NEW ONLY**
- Cleaning supplies

2. Nationwide fundraising and aid campaigns for flood victims in Poland

1. Entrepreneurs for Flood Victims

- **Donate:** <https://www.siepomaga.pl/przedsiębiorcy-powodzianom>

ABSL has partnered with business organizations in the above initiative where companies and individuals support flood victims, encouraging member companies to participate and contribute.

2. Polish Red Cross (PCK)

- **Website:** [PCK](#)
- **Contact:** Mokotowska 14, 00-561 Warsaw, tel. +48 22 326 12 00
- **Donations:**
 - **BLIK:** 794 33 22 11 (title: Powódź)
 - **Bank transfer:** 16 1160 2202 0000 0002 7718 3060
 - **Zrzutka.pl:** #NaRatunekPowódź

3. Wielka Orkiestra Świątecznej Pomocy (WOŚP):

- **Website:** [WOŚP](#)
- **Dedicated bank account:**
12 1140 1010 0000 5244 4400 1043
SWIFT: BREXPLPWMBK
IBAN: PL12 1140 1010 0000 5244 4400 1043
- **eSkarbonka online:** [here](#)

4. Pomagam.pl

- **Website:** [Pomagam.pl](#)
- **Contact:** Domaniewska 37, 02-672 Warsaw, tel. +48 22 123 45 67
- **Donations:** Can be made directly on the website

5. Siepomaga.pl

- **Website:** [Siepomaga.pl](#)
- **Contact:** ul. Zygmunta Starego 11A, 60-684 Poznań, tel. +48 61 646 00 00
- **Donations:** Can be made directly on the website
- **Needed items:** financial donations, which will be 100% allocated to support the victims

6. Polish Humanitarian Action (PAH)

- **Website:** [PAH](#)
- **Contact:** Aleja Solidarności 78A, 00-145 Warsaw, tel. +48 22 828 88 82
- **Donate through the PAH website:** www.pah.org.pl/wplac
- **BLIK:** 453 021 973 (title: SOS POWÓDŹ)

- **Bank transfer:** 02 2490 0005 0000 4600 8316 8772, title: Powódź – pomagam
- **Support the fundraiser on Zrzutka.pl:** www.zrzutka.pl/sospowodz
- **Fundraiser for donors outside Poland:** www.4fund.com/sosflood
- **Fundraiser for donors from the United States:** [CAF America](#) (tax deduction, 501 ©(3)) [See our CAF certificate](#)
- **For companies that want to collaborate**
Contact details:
 - Katarzyna Pokornowska, +48 573 834 612
 - Justyna Smolińska, +48 501 701 191

7. Caritas Polska

- **Website:** [Caritas Polska](#)
- **Contact:** Okopowa 55, 01-043 Warsaw, tel. +48 22 334 85 00
- **Donations:**
 - **BLIK:** 668 070 000 (title: POWODZ)
 - **Bank transfer:** 77 1160 2202 0000 0000 3436 4384, title: POWODZ
 - **Foreign transfers**
SWIFT: BIGBPLPWXXX
euro (EUR): PL 23 1160 2202 0000 0000 3436 4677
dolar (USD): PL 57 1160 2202 0000 0000 6663 1212
- **Needed items:** dehumidifiers, drinking water, power generators, shovels, wheelbarrows, rubber boots, cloths, hygiene products, long-lasting food.
- **Collection points:** Soup kitchens in Świdnica, Dzierżoniów, Nowa Ruda, Wałbrzych, and Piława Górna.

3. Local fundraising and donations centers

Warsaw

1. Donation collection points:

- Water Treatment Station “Filtry”: Open 24/7, entrance from Raszyńska Street.

- All district offices from 8 am to 4 pm - follow their profiles on social media for current information about possible extended opening hours. The list of district offices is available on the website of the City's [Public Information Bulletin](#).
- Currently collected items: drinking water in bottles, cleaning products, dry foods.
- Follow the [City's website](#) and [social media](#) for updates.

Katowice

1. City of Katowice

- **Where:**
 - Poczтова 5 (City Office)
 - Świdnicka 35a (Local Social Welfare Point No. 7)
 - Municipal Cultural Center "Koszutka", Dąb branch (Krzyżowa 1)
 - Municipal Cultural Center "Bogucice-Zawodzie", Zawodzie branch (Marcinkowskiego 13a)
 - Municipal Cultural Center "Szopienice - Giszowiec" (Plac pod Lipami 1)

2. Caritas of the Katowice Diocese:

- **Website:** caritas.katowice.pl
- **Needed items:** Financial donations and material goods.

Kraków

1. City of Kraków

- Warehouses at the headquarters of the municipal guard at Jana Pawła II 188.
- Open Monday to Friday from 9.00 am to 8.00 pm. Enter the warehouses from Śliwkowa Street.
- **Contact:** 885 303 129 (from 8.00 am to 6.00 pm), e-mail: krakowwspiera@um.krakow.pl

2. Caritas of the Kraków Archdiocese

- **Website:** krakowcaritas.pl

- **Needed items:** Financial donations and material goods

Bydgoszcz

Information about the **currently ongoing collections in Bydgoszcz** can be found on the City Hall website: [here](#)

Financial Collection:

- Fundacja Chcepomagam: [here](#)

Material and Financial Collection:

- Stowarzyszenie Dzięki Wam in cooperation with Bazylika Pomaga and Bydgoskie Stowarzyszenie Miłosierdzia. The list of collection points is continuously updated. Details can be found on the Facebook page of Stowarzyszenie Dzięki Wam [here](#).

Current Collection Points:

- Bydgoska Bazylika - ul. Ossolińskich 2 - Contact person: ks. Sławek Bar
- Firma Exclusive Okna, Bramy, Drzwi, Materiały Budowlane in Osielsko, ul. Leśna 57 - Agnieszka Sulkowska (tel. 604 311 415)
- Hurtownia opakowań adam-pol.com.pl and Stowarzyszenie "Dzięki Wam", ul. Grunwaldzka 32 (entrance from ul. Jasna and Graniczna)
- XII LO and Szkoła Podstawowa nr 40 in Bydgoszcz, ul. Puszczykowa (OSOWA GÓRA) - Police Class, supervisor - Małgorzata Kaczmarek
- Koło Gospodyń Wiejskich in Jaruzyn, collection in the village hall in Jaruzyn, ul. Starowiejska 26, contact: Aleksandra Chrzanowska 603 439 523
- Przychodnia Weterynaryjna FamilyVet ul. Osiedlowa 10e (FORDON)
- Kazimierz Wielki University in Bydgoszcz
- Stowarzyszenie Z sercem na dłoni, ul. Siedlecka 8 B (CZYŻKÓWKO)
- Fundacja Viktoriia, ul. Kościuszki

Expanded information about collections in nearby towns can also be found on the website: [here](#)

Poznań

1. Caritas of the Poznań Archdiocese in collaboration with the Poznań City and the MTP:

- **Website:** more info [here](#).
- The items collection is currently running from September 17-20. Any further actions will be announced.
- **What and where:** more info [here](#).

2. Redemptoris Missio Foundation in Poznań

- Information: [here](#)

Wrocław

1. Volunteers

- Wrocław Center for Social Development (WCRS): [here](#). WCRS will assign volunteers to tasks as needed.
- Phone numbers: 538 579 518, 538 579 553

2. City collection points

- **Tarczyński Arena Wrocław**
 - Entrance through gate B from Śląska Avenue, entrance W2, from 7:30-21:00
- **Czasoprzestrzeń in Wrocław**
 - Tramwajowa 1-3, former depot Dąbie in Wrocław, from 10 am to 8 pm

3. Sandbags for individual needs of Wrocław residents:

- On Mondays 12 pm -7 pm, Tuesdays and Wednesdays 8 am -7 pm at the ZDiUM site on Długa, you can pick up sandbags and fill them yourself.
- There will be 60 tons of sand on site and more will be brought if needed.
- Please note that each person can only take a maximum of 20 sandbags at a time. The bags must be loaded by yourself.
- No empty bags will be provided.

4. Caritas of the Wrocław Diocese:

- **Website:** wroclaw.caritas.pl
- **Needed items:** Financial donations and material goods.

Łódź

All help activities are listed [here](#).

Tricity (Gdańsk, Gdynia, Sopot)

1. City of Gdańsk

- Gdańsk Pomaga campaign aims to purchase essential equipment.
- Contributions can be made through zrzutka.pl. Extra support (e.g. dehumidifiers, electric generators) – can be offered via info@fundacjagdanska.pl

2. Gdańska Foundation

- **Website:** zrzutka.pl
- **Needed items:** Financial donations

3. Council of the Ujeścisko - Łostowice district "South of Gdańsk for South of Poland"

- **Where:** Przemyska 21
- **Needed items:** material goods

4. City of Gdynia

- **Where:** Sports Hall, Olimpijska 5/9, 8 am – 8 pm
- [More information here](#).

5. Caritas of the Gdańsk Archdiocese:

- **Website:** gdansk.caritas.pl
- **Needed items:** Financial donations and material goods.

6. City of Sopot

- **Where:** Kościuszki 25/27, daily 8 am – 8 pm
- **Needed items:** Financial donations and material goods.

4. Aid contact numbers

Nationwide contacts:

112

Emergency number

999

984

Volunteer Water Rescue Service

991

Ambulance

997

Police

998

Fire Department

986

City Guard

Electricity emergency services

992

Gas emergency service

993

Emergency heat service

994

Plumbing emergency service

Local Contacts

1. Silesia

- Permanent duty of the Crisis Management Center: 32 606 33 77
- The Board of Roads and City Maintenance (24h/7): 32 256 56 00
- Municipal Transport Company Hotline (24h/7): 32 251 71 00
- Flood Protection Operations Center: 32 231 60 00
- Municipal Social Welfare Center in Katowice: 32 25 94 000
- Regional Helpline: 32 60 63 003

2. Lower Silesia

- Permanent duty of the Crisis Management Center: 71 770 22 22
- The Board of Roads and City Maintenance in Wrocław(24h/7): 19 501
- Municipal Transport Company Hotline (24h/7): 71 308 50 30
- Flood Protection Operations Center: 71 328 05 87
- Municipal Social Welfare Center in Wrocław: 71 77 66 000
- Regional Helpline: 71 34 06 458

3. Opole

- Permanent duty of the Crisis Management Center: 77 452 48 00
- The Board of Roads and City Maintenance(24h/7) & Municipal Transport Company Hotline (24h/7): 77 451 11 00
- Flood Protection Operations Center: 32 231 60 00
- Municipal Social Welfare Center in Opole: 77 45 11 000
- Regional Helpline: 77 45 24 300

4. Kraków:

- Crisis Management Center: 12 616 59 99
- e-mail: czk@um.krakow.pl
- For the most up-to-date information follow: www.krakow.pl and <https://www.facebook.com/wwwKrakowPL>

5. Where to monitor weather forecasts

METEO IMGW-PIB

Online:

- **METEO IMGW-PIB Website:** Visit meteo.imgw.pl to find weather forecasts, meteorological and hydrological warnings as well as dynamic maps showing current and forecasted water levels in rivers.
- **IMGW-PIB Hydrological Service:** Visit hydro.imgw.pl to find detailed information on current and forecasted water levels, river flows, and potential flood threats.

Telephone:

- **Contact IMGW:** You can call local IMGW branches to get current weather info and warning. Contact numbers can be found on the website [imgw.pl](https://www.imgw.pl). (phone numbers: <https://www.imgw.pl/kontakt>)

Mobile IMGW app:

- Download a [mobile app](#) to receive warnings directly to your inbox:
 - [Apple Store](#)
 - [Google Play](#)

Regional Warning System (RSO)

Online:

- **Gov.pl Portal:** Visit gov.pl for meteorological and hydrological warnings as well as maps showing water levels at key gauges on Polish rivers.

Mobile RSO app:

- Download the free RSO app for Android, iOS, or Windows Phone. The app provides access to alerts generated by provincial crisis management centers:
 - [Apple Store](#)
 - [Google Play](#)
 - [Windows](#)

Google Flood

- **Website:** [Google](#)

6. Animals

1. Pomagam.pl

The Pomagam.pl service has launched a special page where you can set up fundraisers to help animals affected by the flood. Support existing fundraisers or create your own.

Website: [Pomagam.pl - SOS Animals](https://pomagam.pl)

Contact:

- Phone: +48 22 602 27 37 (Monday to Friday from 10:00 am to 2:00 pm and 4:00 pm to 8:00 pm)
- Email: kontakt@pomagam.pl

2. Fundacja dla Szczeniąt Judyta

The foundation offers help and takes in animals from flooded areas so that shelters can accommodate more animals in need.

Website: [Fundacja dla Szczeniąt Judyta](https://fundacja.dla.szczeniata.judyta.pl)

Contact:

- Address: Nowy Białynin 43, 96-513 Nowa Sucha
- Phone: 795 899 892
- Email: info@fundacjajudyta.com

3. Fundacja Sarigato - "Karmimy Psiaki" Campaign

The "Karmimy Psiaki" campaign supports animals in new locations by providing medicines, food, and veterinary consultations.

Website: [Karmimy Psiaki](https://karmimy.psiaki.pl)

Contact:

- Address: Biała Droga 13, 30-327 Kraków
- Phone: +48 668 031 068 (Karmimy Psiaki)
- Email: kontakt@sarigato.org
- Bank account number: 61 1160 2202 0000 0002 3169 0317

4. DIOZ - Dolnośląski Inspektorat Ochrony Zwierząt

Flood Emergency Hotline for Animals

Preferred **Contact** via SMS: +48 791 563 010

5. Ratujemyzwierzaki.pl

Fundraiser campaign for animals from flood destroyed shelters.

Website: ratujemyzwierzaki.pl

Contact:

- Address: Władysława Andersa 3, 61-894 Poznań
- Email: kontakt@ratujemyzwierzaki.pl
- Phone: +48 61 278 78 11